

Health Service Chief Executive

Metro South Health Strategic Plan 2019-2023 Update

We Asked

The Metro South Health Board recently asked you as a consumer, carer, staff member or partner for feedback on the draft **Metro South Health Strategic Plan 2019-2023**. The plan describes how we will tackle the challenges we expect to face over the next four years.

You Said

You told us that changes to the draft Metro South Health Strategic Plan 2019-2023 were needed. You said:

- you support the four strategic objectives: Person-centred care, Connecting care, Quality care and Sustainable care, with some changes to the definitions
- use language that is understood by everyone
- you like the 2-page plan but suggested support materials will help action the plan
- better describe the future vision
- focus more on our amazing workforce and our organisational culture
- better match success measures to the strategies
- certain strategies need fine-tuning.

You also said that actioning the final plan is key to its success.

We Did

Your feedback informed the final **Metro South Health Strategic Plan 2019-2023**. The plan [document](#) and a [video](#) that explains the plan are now available.

The Metro South Organisational Service Planning Team is working with Metro South Health Executives to turn the plan strategies into actions.

What's to come?

The Metro South Health Board will regularly check our progress against the plan. Consumers and carers, staff members and our partners will continue to be involved in conversations about our progress.

Need more information?

Contact Tamara Baker, Snr Director, Project and Change Management Office (Metro South Health) via email at: tamara.baker@health.qld.gov.au